

Alamin H

Dhaka, Bangladesh

 alaminhosssain97@gmail.com

 [linkedin.com/in/alamin-h](https://www.linkedin.com/in/alamin-h)

Summary

I'm Alamin Hossain, an online community and social media manager with over 3 years of experience. I have a strong interest in cryptocurrency and web3. Also have worked on a range of crypto projects. As a liaison between the company and its online users, I excel in written communication, creating clear messages that resonate with the intended audience. I have a deep understanding of various social media platforms, which allows me to create engaging content that strengthens the company's brand presence online. I aim to build a strong, engaged online community aligned with the company's values and mission, fostering long-lasting relationships with community members.

Experience



Community Manager

Cardax

May 2021 - Present (1 year 11 months)

Cardax is a decentralized exchange that allows users to trade tokens from different blockchains. We currently support Cardano, Ethereum, Solana, and Algorand.

Role details:

- Develop and execute social media strategies to increase brand awareness, engagement, and conversions across multiple platforms.
- Create and curate engaging content, including images, videos, and blog posts, to drive audience engagement and increase website traffic.
- Manage and moderate online communities to foster relationships with customers and brand advocates.
- Monitor and analyze social media metrics to measure the effectiveness of campaigns and make data-driven decisions to optimize content and strategies.
- Work closely with the marketing team to align social media initiatives with broader marketing objectives and campaigns.
- Collaborate with influencers and partners to amplify brand reach and engage with new audiences.
- In charge of community management on Telegram and Discord.
- Conduct social listening and stay up-to-date on industry trends to ensure content remains fresh and relevant.



Community Manager

TokenMinds

Jul 2021 - Sep 2021 (3 months)

TokenMinds is a fast-growing crypto marketing, consulting, fundraising, and blockchain development agency focused exclusively on helping entrepreneurs and companies launch and marketing cutting-edge blockchain solutions faster.

Role details:

- Manage client's blockchain communities.
- Using marketing and communication customer support skills to update and manage the group, including relevant postings related to products and services.
- Stay up-to-date with digital technology trends.
- Technical assistance in using online goods and troubleshooting.
- Banned scammers/spammers/fudders to make chat clean and get a good response from the community.



Community Manager

FalconSwap

Aug 2020 - Aug 2021 (1 year 1 month)

FalconSwap is a layer 2 protocol for decentralized token swaps and token pools with added benefits, including privacy, lower gas fees and aggregation.

Role details:

- In charge of community management on Telegram.
- Introducing the services of the company to new members/users.
- Answering questions about projects and services.
- Technical support.
- Banned scammers/spammers/fudders to make chat clean and get a good response from the community.



Community Manager

Mar 2021 - Jul 2021 (5 months)

Limited-edition items designed by you and for you! The first marketplace where you make all the decisions.

- In charge of community management on Telegram.
- Answering new investors' questions about the project products and services.
- Banned scammers/spammers/fudders to make chat clean and get a good response from the community.



Community Manager

RAMP DEFI

Aug 2020 - Nov 2020 (4 months)

A cross-chain liquidity bridge to unlock liquid capital from staked digital assets.

- In charge of community management on Telegram.
- Answering new investors' questions about the project products and services.
- Banned scammers/spammers/fudders to make chat clean and get a good response from the community.

Education



ICT Polytechnic institute

Higher National Diploma Engineering, Computer Science and Technology

2021 - 2025



Govt.Bhanga Model Pilot high School

O-level or Secondary School Certificate (SSC), English, Mathematics, Combined Sciences, Combined Humanities, Design and Technology

2014 - 2019

Graduated with an SSC certificate.

Licenses & Certifications



Fundamentals of digital marketing - Google Digital Garage

6RY RMM GDP



Customer Service, Customer Support, And Customer Experience - Udemy

UC-9f758916-276a-4078-9808-1cdee28bdbfa



Canva Expert - Udemy

UC-f66b983c-9c01-4311-ac8e-e95cd5acd7e6



Complete JAVASCRIPT with HTML5,CSS3 from zero to Expert - Udemy

UC-df59d2Ta-cfb5-43e3-8fO3-b1afaf51f6a5

Skills

Community manager • Customer Support • Blockchain • social media manager • Crypto Enthusiasts • Web3 • Graphic Design • Social Media Marketing • Digital Marketing • Non-Fungible Tokens (NFTs)